Internal Audit review of Housing Responsive Maintenance

Recommendations 2008-09

Performance Select Committee, Item 7

Committee: Performance Select Committee Agenda Item

Date: 17 November 2009

Title: Internal Audit review of Housing

Responsive Maintenance recommendations 2008-09

Author: Sheila Bronson, Audit Manager

ext 610

Item for information

Summary

1 This item is included in the agenda in response to Members' request at the previous meeting of this Committee that all recommendations be subject to random spot checking by Members, and that the Committee should examine one audit in this way at the next meeting.

Recommendations

2 That the Internal Audit review of Housing Responsive Maintenance recommendations 2008-09 report be noted.

Background Papers

3 Internal Audit Housing Responsive Maintenance Report and MAP 2008-09 Performance Select Committee Meeting minutes of meeting 29 September 2009

Impact

4

Communication/Consultation	The report has previously been circulated amongst relevant officers, Members and posted to the Intranet	
Community Safety	None identified	
Equalities	None identified	
Finance	None identified	
Human Rights	None identified	

Author: Sheila Bronson Page 1

Version Date: 03 November 2009 Item 7 / Page 1

Internal Audit review of Housing Responsive Maintenance

Recommendations 2008-09

Performance Select Committee, Item 7

Legal implications	None identified
Sustainability	None identified
Ward-specific impacts	None identified
Workforce/Workplace	None identified

Situation

5 The purpose of this report is to provide to additional assurance to Members on the implementation of Internal Audit recommendations made.

As part of the 2008-09 Internal Audit plan, an Audit of Housing Responsive Maintenance was completed in December 2008. Four recommendations were made:-

- 2 recommendations at Level 4
- 1 recommendation at Level 3
- 1 recommendation at Level 2

Progress toward the implementation of the recommendations was carried out in July 2009 as part of our rolling programme of following up audit recommendations. At that time we identified that 3 out of the 4 recommendations had been implemented. The remaining recommendation was agreed subject to favourable financial conditions.

Further confirmation of the current situation regarding the four recommendations has been sought from the Head of Housing Services. Her responses are presented at Appendix A.

Risk Analysis

Risk	Likelihood	Impact	Mitigating actions

Author: Sheila Bronson Page 2

Version Date: 03 November 2009 Item 7 / Page 2

Internal Audit review of Housing Responsive Maintenance

Recommendations 2008-09

Performance Select Committee, Item 7

The issues	1 = Little or no	2 = Some impact	Internal audit reports are followed
highlighted in the	Likelihood	 action may be 	up to ensure compliance.
report are not acted		necessary	
upon			There are escalation procedures in
	Action is already being taken towards the implementation of the recommendations contained in the report.	There would be varying levels of impact from any non-implementation of the recommendations given the significance of the control risks identified.	the event of non compliance.

Author: Sheila Bronson Page 3

Version Date: 03 November 2009 Item 7 / Page 3